



BITESIZE GUIDE

## Logging in to **MyCitiPension**



Making it easier for you to

# EXPLORE YOUR PENSION

Exploring your Citi pension and accessing important information like how much you've saved, where your money is invested and what it could mean in terms of your income in retirement, is simple with the **MyCitiPension** site.

**Follow these steps to log in and find out more about your pension:**

### **I currently work for Citi**

and I'm logged in to the network

You'll be logged in to MyCitiPension automatically.

### **I no longer work for Citi**

or I'm outside of the network

Log in to ePA using your MyCitiPension user ID and password.



### **What are my login details?**

The Plan's administrator, Willis Towers Watson, will have sent you your login details. If you're a member of the Plan and you're still working for Citi, your user ID will be "CIT" followed by your SOE ID. If you can't remember your MyCitiPension password, you can reset it by clicking the 'Forgotten Password?' link on the login page.

If you have any trouble logging in or activating your account, you can find help in the FAQs on the login page. If, after reading the FAQs, you're still having problems, contact the Citi pension helpline by calling **01737 227 533**, Monday to Friday between 9.00 and 17.00, or email [citi.pensions@willistowerswatson.com](mailto:citi.pensions@willistowerswatson.com).

**Remember, it's your money.** Log in today to find out more about your pension and take control of your savings.